



KentBank is part of Süzer Group. KentBank is a modern, universal bank focused on Retail, Corporate and SME operations, with the network of 15 branches throughout Croatia. The Bank has the assets worth HRK 3.2 billion with high capital adequacy ratio, 200 employees and around 30.000 customers.

According to business results, KentBank is confirmed to be among the fastest growing banks on the Croatian market.

Bank is focused on Retail and SME segment of the market, where the biggest advantage is fast and flexible service along with a complete focus on customers' needs offering tailor made products and services. Bank offers products and services „tailored to clients“ and adjusted to needs and wants of each client, being it Retail related and/or SME.

Retail Banking Product and processes development Officer (m/f)

Place of work: Zagreb

Purpose and Description of the job:

We are looking for a creative, innovative, energetic, analytical, result and solution oriented, with good communication and relationship skills, team player to join our retail product development team.

Managing all products, services and processes in accordance with the Retail strategic plan and priorities, with the aim of achieving sustainable growth, profit maximization and client satisfaction.

Main accountabilities:

As a Non-Managerial role hierarchically linked to a Manager;

- Design, development, implementation and maintenance of products, services, and processes (lending, savings, daily banking – accounts)
- Integration of regulatory (by)laws and regulations into product and pricing strategy
- Managing E2E processes relating to product management
- Marketing activities related with products and services

If you:

- have banking experience in retail segment
- are familiar with retail banking products,
- are familiar and understand the regulatory requirements,
- understand the needs of clients and importance of user experience,
- are a team player,
- are eager to learn new things and invest in yourself and knowledge,
- are ready for challenging environment

it is the right moment to join our retail strategy, products and process development team.

Requirements:

- Graduated from University - School of Economics and Finance or School of Engineering
- Very good command of English language (written/spoken)
- Good command of MS Office programs
- Analytical skills, organizational skills, communication skills, decision making, team player, responsibility.

We offer:

- Possibility for learning and personal development
- Stimulative and dynamic environment

If you are interested in the announced job vacancy, send your CV in Croatian and English to the following email address: zaposlenje@kentbank.hr. Only shortlisted candidates will be contacted. By submitting the application, you give your consent to the processing of your personal data for the purpose of conducting this selection procedure by KentBank d.d. More information about the data we collect and process during the selection process, the period of their retention and your rights can be found in the Privacy Statement for job applicants published on our website (www.kentbank.hr).

